<u>Caring Hands Applause Cards – March 2014</u> The Caring Hands Applause Card was developed so that employees, students, visitors and vendors would have the opportunity to recognize someone at SBCCD who provides outstanding quality and service.

The attached individuals have received special recognition for extending that extra effort in providing quality service and valued assistance:

DISTRICT

LAST NAME	FIRST NAME	DIV/DEPT/OFFICE	Details of the Service	Recognized By
Brady	Jason	Computing Services	Thanks for helping me with Sitecore! You're always so helpful no matter how often I call or email.	Justine Plemons
Espinoza	Clara	Payroll	Clara has an approachable and helpful attitude. She takes the time to explain, provide details with payroll issues, an excellent example of staff support and what it should be at every level of the district or the campus.	Mary Valdemar
Goodrich	Kelly	Fiscal Services	Kelly helped us get a new room when our AB 86 meeting needed to move. She also helped clean up at the end of the day, which was kind of her. Thank you!	Karen Childers
Goodrich	Kelly	Fiscal Services	Thank you for filling in for me while I was out of the office.	Stacey Nikac

Higgins	Ernie	Custodial	Ernie was very friendly and professional in the face of quick changes on February 13, 2014. His help and positive attitude made a huge contribution to the success of the AB86 meeting.	Karen Childers
Lasad	Adam	Security	Adam stepped up and helped make a success of the AB 86 meeting on February 13, 2014. He brought together the resources needed to make the day a success.	Karen Childers
Newbury	Krysten	Police Department	I would like to thank Officer Newbury for her assistance in the final completion of the emergency preparedness plan for the district. Officer Newbury performed admirably and I would like to acknowledge her and thank her.	Whitney Fields

Nikac	Stacey	Chancellor's Office	Stacey was very helpful with a meeting on February 13, 2014 involving AB 86 providers (CHC, SBVC, K- 12, and adult education providers). She was very friendly and professional. Thank you!	Karen Childers
Torres	Jose	Fiscal Services	Thank you for leading us in a new direction of stability, growth, and respect.	Payroll Department
Torres	Maria	Human Resources	Maria helped us set up a meeting for AB 86 providers on February 13, 2014. She stepped up when she noticed the need, doing everything she could to make sure our meeting went smoothly.	Karen Childers
Trujillo	Karla	Human Resources	Karla has excellent customer service. She's always pleasant and makes me feel like her job is to help me. Thank you Karla.	Mariana Moreno

<u>SBVC</u>

LAST NAME	FIRST NAME	DIV/DEPT/OFFICE	Details of the Service	Recognized By
Baber	Corrina	Instruction Office	I want to thank you Corrina for making my transition to SBVC that much easier with all your help with all my questions. Thank you Corrina!	Sharen Chavira
Baber	Corrina	Instruction Office	For her commitment and great teamwork in providing quality service and support to SBVC's curriculum committee.	Dr. Haragewen Kinde
Bangasser	Dr. Susan	Science Division	For her tireless commitment to serve and "can do" out look to provide quality services to our faculty and students.	Dr. Haragewen Kinde
Bojorquez	Ana	DSP&S	For your outstanding service to students with Disabilities.	Anonymous, Visitor
Bojorquez	Ana	DSP&S	It is not happy people who are thankful. It is thankful people who are happy.	Anonymous, Student
Candelaria	Bridget	Instruction Office	I want to thank you Bridget for making my transition to SBVC that much easier with all your help with all my questions. Thank you Bridget!	Sharen Chavira

Candelaria	Bridget	Instruction Office	A great team player in promoting and being part of a positive working environment while providing quality service.	Dr. Haragewen Kinde
Casas	Liliana	Biology	I would like to thank Liliana for providing training to the night custodians on the autoclave equipment and procedures in her area and ensuring a safe work environment for our employees on campus by providing this training.	Whitney Fields
Chavira	Sharen	Applied Technology, Transportation & Culinary Arts Division	For her tireless commitment to serve and "can do" out look to provide quality services to our faculty and students.	Dr. Haragewen Kinde
Cross	Laura	Social Sciences, Human Development & PE Division	For her tireless commitment to serve and "can do" out look to provide quality services to our faculty and students.	Dr. Haragewen Kinde
Gabriel	Christie	Research, Planning & Institutional Effectiveness Office	She is always willing to help, and has friendly, helpful attitude. She often goes above and beyond her required duties.	Rose King

Garcia	Rose	Science Division	For her tireless commitment to serve and "can do" out look to provide quality services to our faculty and students.	Dr. Haragewen Kinde
Garcia Duran	Enrique	Custodial Department	He is a new sub and he works real hard on keeping HLS 2 nd floor clean and his restrooms are very clean like I train him to keep clean.	Anonymous, Employee
Gutierrez	Albert	Custodial Department	Never ever complains if we need anything done, he just does it with a smile. We are very thankful to have someone like him at SBVC.	Rosemary Chavez
Hector	Leticia	Speech Department	For her commitment and great teamwork in providing quality service and support to SBVC's curriculum committee.	Dr. Haragewen Kinde
Hua	Henry	Mathematics, Business & Computer Technology Division	For his tireless commitment to serve and "can do" out look to provide quality services to our faculty and students.	Dr. Haragewen Kinde

Hunter	Diane	English	Diane works	Sheela Free
	Diane		tirelessly on	Sheela Flee
		Department	behalf of our	
			department and	
			as CTA	
			secretary. She	
			manages to	
			juggle all her	
			responsibilities	
			with a smile and	
			with grace. She	
			works to assist	
			our students in	
			one of the biggest	
			departments on	
			campus. In	
			addition to her	
			several	
			responsibilities as	
			Chair, she is co-	
			adviser of The	
			Arrowhead, our	
			student	
			newspaper, that	
			she helped	
			pioneer online,	
			and Los	
			Redactores, our	
			student	
			newsletter that	
			helps English	
			majors with internships with	
			San Bernardino	
			newspapers.	
Lamore	Joel	English	Student	Dr. Haragewen
			centered	Kinde
			commitment to	
			provide high	
			quality	
			experience to	
			SBVC students	
			through our	
			Honors program.	
Maniaol	Albert	Applied	For his tireless	Dr. Haragewen
		Technology,	commitment to	Kinde
		Transportation &	serve and "can	
		Culinary Arts	do" out look to	
		Division	provide quality	
			services to our	
			faculty and	
			students.	
			รเนนยาแร.	

Marmolejo	Kathryn	Admissions and Records	She has given outstanding service for spring 2014 registration. We have been short staffed she is still a hard working team player. She gives exceptional service and still stays caught up with her transcripts.	Anonymous, Employee
Marquez	Vivian	Business and Computer Information Technology Division	She is our division secretary. She is a devoted employee who works diligently to help all of us at the division. I love her passionate to her job at Valley college.	Maha Al- Husseini, CIT Professor
Marquez	Vivian	Mathematics, Business & Computer Technology Division	For her tireless commitment to serve and "can do" out look to provide quality services to our faculty and students.	Dr. Haragewen Kinde
Merjil	Mark	Child Development Center	He saved the CDC from disaster. He applied and received overwhelming amounts of grant money to expand the center, which also saved many jobs, as well as created many new job positions.	Audrey Davis

Millican	Dr. Edward	Social Sciences, Human Development & PE Division	For his tireless commitment to serve and "can do" out look to provide quality services to our faculty and students.	Dr. Haragewen Kinde
Save	Josephine	Athletics	She routinely goes way above her job classification to help students especially on the 1 st day of any semester.	Brian Sylva
Sola	Mike	Athletics	As the only athletic trainer at SBVC, Mike makes every effort to get 300+ student athletes healed up and ready for competition on a daily basis.	Brian Sylva
Tymchek	Linda	Arts & Humanities Division	For her tireless commitment to serve and "can do" out look to provide quality services to our faculty and students.	Dr. Haragewen Kinde
Villa	Raquel	Admissions and Records	For being a terrific co-worker helping out where help is needed.	Anonymous, Employee

Wall	Mark	Athletics	Along with the AD, was the reason the opening for the SBVC Softball season went off without a hitch at Ralph Lopez, Jr. Field at Cesar Chavez Park in Colton. He measured the field and chalked the lines all at an off campus facility.	Brian Sylva
Weiss	Dr. Kathryn	Arts & Humanities Division	For her tireless commitment to serve and "can do" out look to provide quality services to our faculty and students.	Dr. Haragewen Kinde
Williams	Nicole	Instruction Office	For her commitment and great teamwork in providing quality service and support to SBVC's curriculum committee.	Dr. Haragewen Kinde
Williams	Nicole	Instruction Office	Thank you Nicole for making my transition from CHC to SBVC a Super smooth one, with all your quick responses to my questions and assisting me with the procedures and how they are done here at Valley. Thank you!	Sharen Chavira

<u>CHC</u>

LAST NAME	FIRST NAME	DIV/DEPT/OFFIC E	Details of the Service	Recognized By
Bogh	Debbie	Title V	Thank you for developing the major sheets. They are clear and well- organized. I know it was a time-consuming task. Thank you for going above and beyond your role as Director.	Mariana Moreno
Bruner-Jones	Sherri	Teaching Aids	Thank you for your dedicated support and expertise in the production of the Theatre Department's programs and posters. We couldn't do this without you.	CHC Theatre Department
Burnham	Janet	Tutoring Center	Janet has created the Supplemental Instruction folders for the Reading 980 students. She put together DLAs and other activities to enhance the student's understanding of the reading skills taught in class.	Lynn Lowe

Chavez	Ed	Custodial	Thank you for helping to get out the Student Satisfaction Surveys quickly! Your work ensures the college can plan programs and services that help our students succeed. They succeed because of your dedication and hard work.	Ben Gamboa
Chavez	Ed	Custodial	Always having a friendly smile, a professional manner and for coming to the rescue (many times) when an exam is expected to be delivered by a certain date/time.	CHC Assessment Testing Center (ATC)
Chavira	Rejoice	EOPS/CARE	For helping CHC- Assessment Center when we needed it most.	CHC Assessment Testing Center (ATC)
Chavira	Rejoice	EOPS/CARE	For dedication to CHC, the students, her program and for being a wonderful co- worker.	CHC Assessment Testing Center (ATC)
Davis	Lynette	Campus Business Office	For your assistance in helping CHC Assessment Testing Center – ATC	CHC Assessment Testing Center (ATC)

Donaldson	Dawn	Library	Thank you for	Laura
Donaldoon	Dami	Library	your service to	Winningham
			the Library. You	, in the second second
			are wonderful at	
			the front desk.	
			Always a cheery	
			disposition and	
			kind word.	
Gamboa	Ben	Institutional	Ben did an	Cheryl Marshall
Gamboa	Dell	Effectiveness,		Cheryr Marshall
		Research and	exceptional job	
			helping to	
		Planning	interpret and	
			present the	
			environmental	
			scan results.	
Guadiana	Lorena	Institutional	Thank you	Keith Wurtz
		Effectiveness,	Lorena for	
		Research and	always being	
		Planning	willing and	
			available to help	
			with any of the	
			work that comes	
			into the research	
			office.	
Hansen	Rosemarie	Anatomy/Physiolo	Rose, you've	Sam Truong
		gy	been there for all	
			of us through lab	
			setups, to lab	
			practicals and	
			everything in	
			between. You	
			deserve this	
			more than	
			anyone.	
Hogrefe	Rick	Arts and	With the start of	Cyndi
		Sciences	the new Spring	Gundersen
			semester Rick	
			has been	
			extremely helpful	
			with his	
			knowledge in	
			running the	
			Instruction Office.	
Hogrefe	Rick	Arts and	The Instruction	Bryan Reece
		Sciences	area at Crafton	
			recently went	
			through an	
			organizational	
			change and Rick	
			stepped up to	

Hogrefe	Rick	Arts and Sciences	You've always been there for the Anatomy and Physiology Dept. Through budget cuts and all, you are an outstanding leader with quality guidance.	Sam Truong
Johnson	Heather	Counseling	Thank you for your assistance and your dedication to students	CHC Assessment/ Testing Center
Martin	Lisa	Counseling	Excellence and dedication to students. Knowledgeable in the field of Counseling/Tran sfer/Assessment /EOPS	CHC Assessment/ Testing Center
Mealey	Elizabeth	Library	For her work above and beyond the call of duty. She is one of the most helpful people I know. She puts a smile on my face every day.	Laura Winningham
Rodriquez	Nicole	Resource Development and Grants	Great job on the Classified Voice newsletter. Thank you for all your hard work on it!	Michelle Tinoco
Sheahan	Michael	Respiratory Care	I would like to recognize Michael for calculating out the Respiratory Care Dept. workloads so overload contracts could be submitted on time.	Employee

Winningham	Laura	Library	Thank you for taking your time to assist me with the Library Resources and for your willingness to contribute to transfer resources.	Mariana Moreno
Wurtz	Keith	Research & Planning	Thank you for taking the lead to improve the Student Educational Planning program for students and counselors. Your efforts will have a huge positive impact on the work of counselors.	Mariana Moreno
Wurtz	Keith	Research & Planning	Keith did an excellent job helping to interpret and present the environmental scan results.	Cheryl Marshall
Zuniga	Ruby	Title V	Thank you Ruby for caring for our students and making them feel welcomed at the Transfer Center. You make the difference.	Mariana Moreno